

Attenti's migration to Microsoft services

Attenti made a complete and successful migration to the Microsoft Cloud including infrastructure, security and MS Teams collaboration.

About Attenti

Attenti, founded in the mid 90's is a global leader in Electronic monitoring for law enforcement & rehabilitation. The company is owned by Apex and managed by Mr. Raviv Boaz. Attenti's family of solutions makes managing electronic monitoring programs more effective on every level. Customized monitoring solutions meet agency needs, with software and hardware that integrate seamlessly and offer full interoperability and public safety. These services support, house arrests, pre court arrests, vacations, daily work, parole, and anti violent programs.

Attenti's solution include home equipment, electronic handcuff & ankles , and cellular surveillance, and centralized NOC systems and value services for prevalence and automation for decision makers.

The company owns hundreds of employees working from the HQ is in Tel Aviv, and additional offices are in Tampa FL and additional global sites.

The projects

Yossi Bronstein, Global IT Manager says: Over the past 2 years we have gone a Digital transformation, bringing our corporation to a Data driven culture environment.

Yossi says; "Since my arrival over 18 months ago to the beginning of 2020 we successfully upgraded our IT infrastructure and now based on Microsoft tools and services.

For collaboration we are using **MS Teams** while restoring past investments. Our Staff use the service for Conference calls, Video Calls, file sharing, screen sharing, co authoring, task management via Planner and SharePoint.

In **Security** Attenti has adopted the full MS Suite for desktops & mobile including **Intune, MFA, identity and Access management, mail protection services, File protection services, ATP, DLP and Win Defender.**

All the company's Data is on **Azure**, "My opinion today is that there is no real reason for organizations like ourselves in size to hold their own Data center. Attenti's IT team together with NeWay Technologies planned and executed the needed services that we find today intuitive and convenient to handle and use.

The R&D services also moved to **MS Azure** including **IaaS & PaaS** services and applications. The main reason backing this decision included the High standards of privacy and data security & protection.

The Benefits

The diversity of Activities done in the past 18 months enabled the company to be in an optimized condition once the Covid 19 global crisis appeared allowing business continuance during major lockdowns and working from home.

During the months of March, April & May of 2020 the Attenti employees held over 1,000,000 minutes in conversations on Teams.

Attenti uses the Teams Live event platform for training ,virtual conferences and Recently the used the Town Hall service for a live lecture held in Israel where all the global employees attended.

All employees returning to work in the office following the lockdown use MS Forms as the daily health declaration the are imposed by the government.

Keynotes & Values

“We are in the midst of a digital transformation turning Attenti into a Data driven culture environment corporation says Bronstein “And I want to thank our business partner NeWay Technologies that assisted us in the process.”

Ori Becher - IT Director @ NeWay, Attenti is a great example on the diversity of abilities and expertise Neway delivered to its customers. Long lasting professional relationships that emerged from the separation project of Attenti from 3M that included setup of onsite infrastructure, applications' & Office 365 services. Office 365 Cloud to Cloud migration under aggressive time limitations., while ensuring data allegiance and ongoing service & assistance as a trusted advisor. NeWay support vast customer infrastructure needs including infrastructure deployments, Office 365, security, and migrations to Azure IaaS & PaaS services, with unique setup enabling the Azure CSP environment while meeting customer's security and other tailor made needs.

Ofir Schnitzer Neway's VP Sales adds “We have a long partnership and are proud to be taking a significant roll of the revolution Yossi is leading @ Attenti. We have recently successfully deployed a high standard Teams Voice service and onboarded Attenti all to give the customer additional IT value.